

EMC Documentum Enterprise Wiki Solution

Leverage the collaborative benefits of wiki technology while managing information efficiently and securely

THE BIG PICTURE

- Empower and connect distributed teams of knowledge workers
- Share information securely behind and beyond a firewall
- Support a community ownership model with co-authoring
- Use discussions to enrich the collaborative process
- Search and link across multiple wikis managed within the EMC Documentum repository

Wikis are simple web tools that enable users to collaboratively author content in a browser. Their flexibility is ideal for content and processes that change frequently. Because they are simple to set up and use, wikis have become very popular, very fast. In many cases, too fast for the corporate IT groups that are trying to keep up with them.

Now, as global workforces use wikis to collaborate across time zones and organizational boundaries, companies are faced with a vexing problem: how to secure and manage the information created via wikis without discouraging their use.

Secure, flexible collaboration

The EMC® Documentum® wiki solution combines a Java-based wiki application with our other outstanding collaboration technologies such as team rooms, secure document sharing, federated search, and external membership. Built on the Documentum content platform and repository, it enables you to secure and manage information and maximize its reuse without inhibiting the collaborative process. The Documentum wiki makes it easy for users to:

- Find the right information
- Work securely with external partners
- Organize and share content
- Capture the knowledge of experts
- Use flexible work processes
- Collaborate effectively without the limitations of time and distance

The Documentum wiki has enterprise class features such as the scalable architecture necessary to support a diverse global user base and the security features required to protect confidential information and comply with the mandates of regulated industries. Plus, it is completely web-based, making it easy for users to create a new wiki page, post content, share information with colleagues or partners, and work together to meet ever accelerating deadlines. This flexibility makes it ideal for a variety of business activities that can be enhanced by quick and easy collaboration, including product development, manufacturing and supply chain management, sales and marketing, finance, human resources, and corporate operations.

The Documentum wiki features robust collaborative services supported by a single, unified repository.

Support collaborative product development

Product development is a good example of an activity combining unstructured collaboration and structured processes. The Documentum wiki adapts easily to this type of work environment. In the early phases of product development, it can facilitate:

- Sharing design and engineering concepts
- Finding related topics or projects
- Drafting market requirements, business cases, and project proposals
- Creating functional and design specifications

As the product development cycle progresses and demands greater structure, wikis can be employed to discuss and resolve engineering and manufacturing issues. Because the Documentum wiki has complete access to the workflow and process services of the Documentum platform, wiki content can trigger formal development processes and be attached to process milestones. The same process functionality also enables the Documentum wiki to be accessed by or triggered from other applications such as enterprise resource planning (ERP) or product lifecycle management (PLM) systems.

About EMC

EMC Corporation (NYSE: EMC) is the world's leading developer and provider of information infrastructure technology and solutions that enable organizations of all sizes to transform the way they compete and create value from their information. Information about EMC's products and services can be found at www.EMC.com.



EMC Corporation
Hopkinton
Massachusetts
01748-9103
1-508-435-1000
In North America 1-866-464-7381
www.EMC.com

Take the next step

To learn how the Documentum wiki can help your organization securely leverage the power of collaboration while retaining control over business-critical information, visit us online at www.EMC.com or call 800.607.9546 (outside the U.S.: +1.925.600.5802).